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SUMMARY DECISION SHEET

Purpose: Commissioner Decision – Ref.DLI471

Timing: Singular

Title: Paladin Grant Value Uplift

Category of Decision / Business Area Impact: Finance

Executive Summary:

As per Decision Log DL401, the Police and Crime Commissioner approved funding for Paladin to deliver an Independent Stalking Advocacy Caseworker (ISAC) service across the Dyfed-Powys region. The service provides specialist support to victims of stalking.

Referral volumes have increased significantly during the grant period and Paladin has advised that it is currently operating above the capacity anticipated for a single full-time ISAC post, resulting in a backlog of cases.

The increase in referrals has been partly linked to the introduction of an automated referral process by Dyfed-Powys Police in June 2026, which has generated higher than anticipated referral numbers while technical issues are being resolved.

Without additional short-term capacity there is a risk of increased waiting times, restricted service access and an adverse impact on victim support. Additional funding is therefore required to provide temporary capacity to clear the existing caseload backlog and support a smooth transition into the new commissioned contractual arrangement.

This activity continues to support the Police and Crime Plan priority of supporting victims and preventing harm.

Recommendation:

To approve a one-off uplift of £5,019.22 to the existing Paladin grant agreement, funded from the Commissioner's Fund, to provide temporary operational capacity to manage increased referral volumes, reduce the current backlog of cases and maintain support standards for victims during the transition to the new contractual arrangement.

Police and Crime Commissioner for Dyfed-Powys

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Nolan Principles for Conduct in Public Life.

The above request has my approval.

Signature:



Date: 11/08/2026