

FOI Ref: OPCC 10 - 2025

Request: Dated 15th July 2025

Request:

Can you outline the scrutiny processes in place to review police practice in relation to

a) Timescales from receipt of information to interview and conclusion of a criminal investigation in relation to professionals in an education setting. Is my timescale of 7 months to attend a VA interview with a DC, then 1 month (in total 8 (eight) months) for it to be reviewed by a DS, the norm for Dyfed Powys Police?

b) The reading and understanding by officers, of information provided by an education setting specific to the Behaviour monitoring software, 'Class Charts'?

Response:

We can confirm that we hold some of the information which you have requested. Where we do not have the information advice is provided on the next steps.

a) Timescales from receipt of information to interview and conclusion of a criminal investigation in relation to professionals in an education setting. Is my timescale of 7 months to attend a VA interview with a DC, then 1 month (in total 8 (eight) months) for it to be reviewed by a DS, the norm for Dyfed Powys Police?

I can confirm we do hold information in relation to scrutiny processes by the OPCC for timeliness of investigations, of which is detailed below. We do not however hold any information specifically around timeliness of investigations in relation to professionals in an education setting. We are also unable to confirm whether *your timescale of 7 months to attend a VA interview with a DC, then 1-month (in total 8 (eight) months) for it to be reviewed by a DS*, is the norm for Dyfed Powys Police. I would advise that Dyfed Powys Police may or may not hold this information and have their own scrutiny processes in place and would advise that you submit a separate request.

The OPCC has various scrutiny processes in place including governance arrangements, volunteering schemes and internal scrutiny conducted by OPCC staff. The below processes scrutinise timeliness of investigations:

- **Strategic Performance Board** – Within these meetings the Commissioner receives a report on the Forces Performance. In a recent meeting held on the 30th of April 2025 data was submitted by the OPCC and Dyfed Powys Police including performance on investigations and concerns received by the OPCC in relation to lack of updates/delay in contact or lack of investigation into reports. You can read the minutes from the meeting through the following link: [spb-minutes-300425.pdf](#) The agenda, reports submitted and details of previous board meeting can be found on our website here: [Dyfed-Powys Police & Crime Commissioner](#)
- **Quality Assurance Panel** – This volunteer led scheme has been established to scrutinise the quality of Police contact with the public, in a transparent and independent manner, on behalf of the communities within the Dyfed-Powys area. The panel consider a range of different topics such as 101 and 999 calls, Stop and Search, Use of Force, Stalking and Harassment and Voice of the Child throughout investigations to name a few. Whilst the objectives of these meeting are not always to scrutinise the timeliness of the investigations the panel are routinely asked to consider this. For example, on the 29th of January 2025 the panel scrutinised a selection of referrals involving adult and juveniles to the service of New Pathways. New Pathways are a charity commissioned by the Police and Crime Commissioner to support victims of sexual abuse. Whilst this meeting did not focus on scrutinising the Force the following area of improvement was identified: “The

This is a response under the Freedom of Information Act 2000 and disclosed in July 2025

length of investigations are perhaps contributed by officer's availability. In one of the four cases, there were delays in establishing the identity of an Officer in Case (OIC). Once the ISVA was aware of the OIC, it transpired that the OIC was unavailable due to being on annual leave." The report from this panel meeting can be read through this link: [gap-report-290125-new-pathways.pdf](#). Further information on the Quality Assurance Panel, including past reports can be found on our website here: [Dyfed-Powys Police & Crime Commissioner](#)

b) The reading and understanding by officers, of information provided by an education setting specific to the Behaviour monitoring software, 'Class Charts'?

I would advise that this is not information held by the OPCC, I would advise that this request is submitted directly to Dyfed Powys Police who may or may not hold this information.

You can contact Dyfed Powys Police to make a request for information by contacting their Freedom of Information Department directly via the following link [Make an FOI request to ask for information about the police | Dyfed-Powys Police](#).