



**Police and Crime
Commissioner for Dyfed-Powys**

Dyfed Powys

Quarter 1 2025/26 Summary Performance Report

Introduction

The Police Reform and Social Responsibility Act (PRSRA) 2011 established Police and Crime Commissioners within each Force area in England and Wales, giving them responsibility for the totality of policing within their area. It requires them to hold the Chief Constable to account for the operational delivery of policing, including the Strategic Policing Requirement published by the Home Secretary.

Section 70 of the PRSRA requires the Secretary of State to issue a Policing Protocol, which applies to every Chief Constable and Police and Crime Commissioner.

This protocol sets out the roles and responsibilities of all involved in the quadripartite relationship, namely Police and Crime Commissioner, Chief Constable, Police and Crime Panel and Home Secretary.

All parties will abide by the 7 principles set out in the Standards in Public Life, known as the Nolan Principles.

The establishment and maintenance of effective working relationships by these parties is fundamental. It is expected that the principles of goodwill, professionalism, openness and trust will underpin the relationship between them, and all parties will do their utmost to make the relationship work.

In order to demonstrate compliance with the Policing Protocol Order 2011 the Office of the Police and Crime Commissioner for Dyfed-Powys developed a health check which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. This equates to 21 areas which are further broken down into 54 areas of action by various business areas within the OPCC, 4 of these are permanently marked as N/A which leaves 50 action areas. These are completed on a quarterly basis to show continuous progress.

Each section is given a RAG rating to highlight any areas of concern.

Green - Fully compliant, no additional work necessary

Amber - Partially compliant, some additional work necessary

Red - Not compliant, duty not currently being met.

The summary of the health check is made available to the Police and Crime Panel in report format, including an Executive Summary of the previous quarter.

Executive Summary

The following report covers the reporting period of Q1 of the financial year 2025/26 (April, May and June 2025)

RAG status comparison

This Quarter has seen the change in performance of a number of actions, 3 actions have changed from Green to Amber and 1 has changed from Amber to Green. The amendments are explained below:

This Quarter has seen three actions moving from Green to Amber. The amendment is explained below

Chief Constable's Professional Development Review – this moves to amber as new priorities will be set for the new Chief Constable as part of the appointment process

Appointment of Chief Constable – this changes from green to amber as appointment process is underway to appoint a new Chief Constable.

Provide effective and accessible services for victims and vulnerable people – this changes to amber while we await a national framework and an update on the national victim survey.

This Quarter has seen progress achieved with 1 action moving from Amber to Green. The amendment is explained below:

Development of a Police and Crime Delivery Plan to support the achievement of the objectives as set out in the Police and Crime Plan – this changes from Amber to Green as a new Police and Crime Plan has been agreed and published.

Summary:

Of the 50 action areas:

	Qtr 4	Qtr 4	Qtr 1	Qtr 1
Red	0	0%	0	0%
Amber	6	12%	8	16%
Green	44	90%	42	84%

17a) Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR

Action Required	RAG	Quarter 1 Progress Update
Development of Police and Crime Plan in line with requirements set out in Police Reform and Social Responsibility Act 2011 (Part 1; Chapter 3; 7)		The new Plan was launched formally on 13/02/2025 at a workshop involving partner organisations. A detailed Performance Framework has been developed to evidence progress against the priorities set out in the Plan. An internal audit of the development of the Plan resulted in the OPCC receiving substantial assurance. The underpinning Performance Framework is also live and reported on at the quarterly Strategic Performance Board meetings.
Development of a Police and Crime Delivery Plan to support the achievement of the objectives as set out in the Police and Crime Plan		4-year OPCC Business Plan completed which focuses on key themes from the Police and Crime Plan. Individual annual objectives of all OPCC staff align with the Business Plan.
Review the Police and Crime Plan to ensure it remains fit for purpose		Police and Crime Plan is reviewed via quarterly performance monitoring at Strategic Performance Board.

17b) Scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan

Action Required	RAG	Quarter 1 Progress Update
There are formal governance arrangements in place to support effective scrutiny		Governance arrangements are embedding. The establishment of a performance framework for the new Police and Crime Plan supports a more focussed approach to the Strategic Performance Board. The first Select Committee is underway, with a focus on crime and ASB intervention, prevention and engagement services for young people aged 18-25.

Development and annual review of Corporate Governance Framework		A revised Corporate Governance Framework has been developed and published.
Establish a risk-based, forward-looking schedule of activity to support improvements in Force performance		The OPCC aim to draft the assurance panel's recommendations and observations within 10 working days from the meeting. The reports are then circulated with those in attendance for comments before it is sent to the Force for their observations. The OPCC liaise with the relevant department within the Force to obtain response to the recommendations and observations raised by the scrutiny panels. Once approved the finalised report is translated and published on the OPCC website.
Ensure the public's views are represented in the PCC's scrutiny work		During this period the Out of Courts Resolution (OOCR) panel, Quality Assurance Panel (QAP), Custody Inspection Scrutiny Panel (CISP) & Problem Orientated Policing (PoP) scrutiny panels all met. The OOCR panel reviewed cases of Public Order and Criminal Damage cases. 15 cases in total were looked, 8 Adult and 7 Youth. Recommendations and findings of the panel included ensuring that officers create and link any OOCR outcome reports to the relevant occurrence logs & officers to be reminded of the OOCR policy especially for youth cases. The panel called upon the Force to appoint a Child Centred Policing lead in order to assist with mitigating inconsistent use of OOCR for youths (under 18's) across Dyfed Powys. The next meeting will be held in September and will focus on Stalking and Harassment cases. One QAP meeting took place in May which focused on the Use of Force (UoF) incidents involving children, women and members of the community who are Black or from an Ethnic Minority group. Panel members reviewed 7 cases and from 4 of the 7 incidents reviewed, the Panel considered the UoF applied was reasonable and proportionate. Areas noted for improvement included inaccuracies in the recording forms, and lack of verbal communication

		when applying handcuffs. The Panel will meet again in July and will focus on 101 & 999 calls. The CISP met on the 23rd of June to review cases of Use of Force in custody. The new Problem Orientated Policing (PoP) scrutiny panel met in April and June and has considered 3 active POP plans during the meetings. The panel members consider the information contained within the plans and offered feedback on areas of good practice and where they felt there could be some improvements. The comments made by the panel are included on the POP Plan system as independent assurance for the plan owner to consider. It is the intention to consider two new plans at every bi-monthly meeting and consider the progress made against those plans previously considered.
Oversight and implementation of external inspectorate's recommendations		2/2 responses published: 1. An inspection of the police response the public disorder in July and August 2024: Tranche 2, published 07/05/25. PCC comment due 02/07/25. Published 26/06/25. 2. Improving the response to organised immigration crime, published 16/05/25. PCC comment due 11/07/25. Published 26/05/25.

17c) Hold the Chief Constable to account for the performance of the Force's officers and staff

Action Required	RAG	Quarter 1 Progress Update
Development of a performance framework and structure that allows a greater understanding of the Police and Crime Plan outcomes		The Force and OPCC reported against the new Police and Crime Plan Performance Framework for the first time at the Strategic Performance Board (SPB) meeting of 30/04/25. The Framework is now being used to guide each SPB meeting focus, with a range of multi-agency metrics and questions supporting each performance measure under the priorities in the Plan.

There are formal governance arrangements in place to hold the Chief Constable to account for the performance of officers and staff		Formal governance arrangements are in place to hold the Chief Constable to account for the performance of officers and staff via Policing Board and the Strategic Performance Board.
Chief Constable's Professional Development Review		Priorities will be set for the new Chief Constable as part of the appointment process

17d) Decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the Force area

Action Required	RAG	Quarter 1 Progress Update
Inform PCC's decision in respect of the precept		The precept for 2025/2026 was considered by the Police and Crime Panel in January 2025 and was unanimously supported. This was the culmination of detailed work that was undertaken throughout 2024/2025 including discussions with the Police and Crime Panel and subsequent meetings with the Police and Crime Panel's Precept Sub-Group. Work will continue during 2025/2026 on the precept for 2026/2027.
Setting of Medium-term financial plan (MTFP)		The MTFP for 2025/26-2029/30 has been published and work has commenced on the MTFP for 2026/27. Following the spending review an indication of future budget allocations has been provided, however detailed budget allocations will not be available until late 2025.
Funding of capital programme to provide force with appropriate assets to deliver effective policing services		Work continues on the capital requirements of the force which will be discussed at the Strategic Finance Board and form part of the MTFP for 2026/27.

17e) Appoint the Chief Constable

Action Required	RAG	Quarter 1 Progress Update
Appointment of Chief Constable		Chief Constable appointment process is underway. PCC has undertaken consultation with the organisation to seek views on the leadership requirements for Dyfed Powys Police. This information is being used to inform the development of the Application Pack for the Chief Constable appointment process. Advert is due to go out on 24th July. Interviews currently scheduled for 22nd & 23rd September 2025.

17f) Remove the Chief Constable

Action Required	RAG	Quarter 1 Progress Update
Follow process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under Section 50 of the Police Act 1996(a)	N/A	N/A

17g) Maintain an efficient and effective police force for the police area

Action Required	RAG	Quarter 1 Progress Update
Ensure the delivery of Value for Money		Responsibilities and arrangements for striving for Value for Money are embedded throughout the Corporate Governance Framework with both Internal and External Audit seeking assurance that appropriate arrangements are in place to secure economy, efficiency and effectiveness in the both the PCC's and CC's use of resources with the Finance and Strategy Board overseeing arrangements. The Chief Finance Office (CFO) continues to participate in a number of force governance meetings that routinely consider aspects of Value for Money and progress of arrangements is reported to Policing Board and Joint Audit Committee on a regular basis. Business case templates have been standardised to include benefits to support scrutiny and the appropriate boards. A

		central repository for change projects is being developed which will include cashable and non-cashable benefits.
Statutory compliance of estates ensuring fit for purpose for operational use		The Estates and HSE team continue to carry out structured joint monthly assessments of statutory compliance ensuring that high compliance standards result. This is an independent mechanism continues to provide the reporting of compliance to the governance Strategic Estates Group and Health and Safety Board meetings.
Explore opportunities to reduce environmental impact		The Sustainability & Decarbonisation Officer has met with all the department leaders to introduce to them their carbon footprint and begin to explore opportunities on how all departments can decarbonise in alignment with our pledge to be NetZero by 2050. Key deliverables outcomes in the last period include: • The revenue carbon footprint data has been calculated for our 2019/20 baseline and 2023/24 to identify our current top ten influential departments. • All departments have reviewed their Annual Balance Carbon Document (ABCD) data and are working towards completing their Self-Evidence Assessment Report (SEAR) document. • Funding has been identified for the IEMA Pathway to NetZero course and currently 24 staff are enlisted to achieve by October 2024 • A Sustainable Travel Plan has been developed for Dyfed-Powys Police (awaiting approval by Sustainability Steering Board on 10.07.25) • Developed a team of Sustainable Champions across the force. • All Electric Newtown Custody Heating system works compete and fully operational. • HQ Solar Farm Project pre planning Public Consultation Process is currently live, with face to face and Teams events being held, in addition to a web page, allowing views and feedback from our community to be sought,

prior to the full application being lodged with the local authority.

- Rhayader (LED/Heating & Electric) – Tender complete, preferred supplier recommended for governance approval.
- Building Energy Efficiency Improvements – Works commenced on site at multiple sites, for the provision of extensive heating controls and environmental measurement technology to reduce demand and carbon footprint.
- Collaboration with Mid and West Wales Fire (MAWWF) on six sites which will mean that we reduce our carbon footprint significantly at these towns and share the Carbon footprint with the Fire service for these locations. The inefficient Oil and Gas heated former police stations will be sold in due course.
- New all electric heated bases at Pembroke Dock and Fishguard, have both successfully achieved planning approval for the provision as new police bases. Mobilisation will progress for fitout and opening in the next period.
- HQ SCC and Aberystwyth LED Lighting installation projects are at Feasibility and design stages.
- Haverfordwest Police Station (excl. Custody) Heating and Hot Water system improvements are currently at tender stage.
- 96% of Waste diverted from Landfill for the month of June – focus now on increasing recycling segregation at source, rather than using waste to energy.

Key focus for the next period include:

- For departmental leaders to complete a Sustainability Self-Evidence Assessment Report (SEAR).
- To complete departmental Adaptable Decarbonisation Action Plan Trackers to give an estimated cost of meeting phase one of decarbonising the force (TIAAR5).
- Working with other forces to create a police specialist sustainability training course for the college of policing.
- Develop a range of Sustainable Champion projects across the force to increase staff's awareness and engagement with sustainability.

		• HQ Solar Farm Project Planning Application and decision • Rhayader (LED/Heating & Elec) delivery and completion of scheme • Building Energy Efficiency Improvements – Project will be delivered over the coming weeks • Collaboration with MAWWF on six sites will go live in July.
Explore and maximise external funding opportunities		The following Home Office funds have been secured via grant contracts for 2025/26. Hotspot Action Fund - £1m Serious Violence Duty Fund - £188,696.97 Potential opportunities to apply for Hywel Dda funds via their unallocated budgets has been offered during late Q1. This will be explored in early Q2 to support existing activity to ensure sustainability throughout 2025/26.
Explore and maximise sponsorship initiative opportunities		OPCC continue to act a member of the Shared Prosperity Fund Board for Ceredigion and Carmarthenshire Councils and contribute to discussions around community funding to improve the region. The Levelling Up department has agreed to provide further SPF to local authorities during 2025/26 for 12 months only. Due to the strict criteria, the OPCC is ineligible to apply. However, we are recipients of reports and receive details of successful applicants – this allows us to scan potential collaboration for future endeavours. Research into other funding sources continues and are added to our contact directory. We have changed our approach and are sending this routinely to funding applicants to support them with identifying appropriate match funding for their activities. This allows funding applicants to maximise their reach in seeking funding from a wide range of sources. Funding from other sources have been shared with partners and networks during Q1. These include

		funding opportunities where the OPCC is ineligible to apply but may benefit community groups.
Implement and maintain a risk register to identify and mitigate risks to the OPCC and force		Risks continued to be considered by Senior Management Team on a fortnightly basis and Joint Audit Committee on a quarterly basis. The risks are monitored on a regular basis through discussions between staff within the OPCC and where a risk is on both the OPCC and DPP Force risk registers discussions are held with colleagues in the Force to ensure the information is current and updated.
Utilise training and development plans for all OPCC staff		2025/26 DAP objectives have been recently set for OPCC staff which included discussions on training and development requirements.

17h) Enter into collaboration agreements with other PCCs, other policing bodies and partners

Action Required	RAG	Quarter 1 Progress Update
Explore collaboration opportunities in accordance with the Policing Vision for Wales		PCC's Police Collaborations Oversight Board now embedding into governance arrangements, which provides opportunity for joint scrutiny and oversight of the performance of collaborations affecting police forces in Wales and an opportunity to explore opportunities in accordance with the Policing Vision for Wales. All 4 PCCs have agreed to include a 'shared vision' declaration in their individual Police and Crime Plans where they commit to working cohesively to explore opportunities to enhance policing in Wales.
Explore collaboration opportunities with other partners		The Projects and Funding Group is developing well and there has been an increase in eform submissions to this group for consideration. Proposals received are being directed swiftly to the appropriate route with advice and guidance provided to progress appropriately. Due to change of leadership in this group, further work will be considered during Q2 to enhance the process including a further reminder to OPCC and

		force colleagues of the appropriate route for seeking funding. Meetings held with West Wales Sport partnership to discuss future collaboration. Whilst their current activity does not directly align with P&CP priorities, we continue to support this organisation by encouraging relevant commissioned service providers and current/previous grant recipients to engage with this organisation.
There are formal governance arrangements in place to scrutinise collaboration agreements		PCC's Police Collaborations Oversight Board now embedding into governance arrangements, which provides opportunity for joint scrutiny and oversight of the performance of collaborations affecting police forces in Wales and an opportunity to explore opportunities in accordance with the Policing Vision for Wales. All 4 PCCs have agreed to include a 'shared vision' declaration in their individual Police and Crime Plans where they commit to working cohesively to explore opportunities to enhance policing in Wales.

17i) Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action

Action Required	RAG	Quarter 1 Progress Update
Working with the Force to develop and implement our joint Strategic Equality Plan, meeting the objectives within		Final version of our joint Strategic Equality Plan Progress Reports has been submitted to Dyfed-Powys Police, for inclusion in the agenda and papers of the Force's Embracing Diversity Group that takes place in July. Once it is signed off by group members, the Report will be published.
Development and implementation of OPCC Engagement and Communication Strategy and action plan, and Social Media Policy and Strategy incorporating providing opportunities for local communities to inform and		Community Engagement Days and Events Several Engagement Events were held and attended by the PCC and OPCC representatives during this quarter. On 7th and 8th of April the Commissioner hosted his first Youth Open Day in Police Headquarters Carmarthen, where he invited 6th form students from all school and colleges in the Dyfed Powys area to HQ to learn more about different departments and the

influence decision making and proactively promoting the work of the PCC and CC

work that goes on in the Police Force. The departments that took part in this event were the Force Communication Centre (FCC), Economic Crime Team (ECT), Rural Crime, Special Ops with a drone demonstration, Dog section as well as other departments in the force holding stalls for a career fair. The event was very successful, with positive feedback from all visitors, staff and DPP staff that were involved on both days.

The PCC visited Aberaeron on May 14th where he spent time with RAY Ceredigion, an organisation who provide activities that support the health and wellbeing of people of all ages and abilities across Ceredigion. Later in the afternoon he met with Sian Watkins, the chair of Aeron Arts, who provide activities in the creative arts for children and young people aged 0-25 focusing on those who face barriers to participation. Aeron Arts recently received funding from the office, so it was a chance for the Commissioner to see how and where the money has contributed to the organisation.

In June, the Commissioner visited Pembrokeshire on a full Community Engagement Day, where he met with several response, CID and NPPT officers to gather their views as part of the Chief Constable Recruitment Consultation. He was also invited to attend a meeting with Pembroke Town Council where they brought to his attention some issues that were present in the community and were seeking ways to resolve them with the help of local NPPT officers and intelligence officers in the county. He later held a Community Surgery in Haverhub in Haverfordwest where he met members of the public, community representatives and county councillors.

Another Community Engagement Day was arranged in Llanelli, where the Commissioner met with local councillors in Pontiets to discuss road traffic issues in the area and also members of the public in Sandy Rd, Llanelli who were concerned about recent speeding and a spike in road traffic collisions. He later spent time in Dafen Police Station where he met with several members of staff to seek their views on the new Chief Recruitment. Lastly, he visited a new Care Home in

Llwynhendy and a new Hub in Llwynhendy, which is soon to be completed and will provide the young people of the community with a new space to spend their leisure time.

Youth Engagement Forum

The Youth Ambassadors were given an opportunity to be involved with the planning and implementation of the Youth Open Day in April. A few Ambassadors attended the event itself where they supported OPCC staff throughout the day and helped promote the Youth Ambassador Scheme.

The Youth Ambassadors have also been given an opportunity to join the panel of the new Select Committee within the Office, where they will get to hold the Chief Constable to account, along with involvement of key partners, providers, and stakeholders to provide evidence and information contributing to the scrutiny process and to demonstrate their delivery of complementary services. Three Youth Ambassadors expressed an interest in joining the panel and have been involved in several meetings since May. One Youth Ambassador who remains on the panel will be involved in the first hearing of the Select Committee on 16th July.

Victim-Survivor Engagement Network (VSEF)

After several discussions during the last quarter, the Victim Engagement Forum name is now to be changed to Victim Survivor Engagement Network, feedback received in recent months. Work has been done to reflect these changes ready for Quarter 2, whereby the Terms of Reference has been updated, as well as other documents relevant to the forum. We have also been given access to ORS which will provide us with contact details of interested members to the new network to increase numbers. Planning sessions have been had in relation to promoting these changes which will also result in a recruitment drive for Quarter 2.

Work has been undertaken in relation to a new Victim-Survivor Advocate Network, which will be an extension to the Victim Survivor Engagement Network, also

engaging with partners and service users. This will now be commencing in Quarter 2 as soon as all the changes to the Network have been made and promoted.

A request was made by officers in Dyfed Powys to engage with victim survivors of Police Perpetrated Domestic Abuse and Violence Against Women and Girls (VAWG), and correspondence was sent out to the VSEF forum at the time to seek expressions of interest. While a few members responded positively, they unfortunately did not sit within the criteria of being direct victims of these crimes so were unable to take part in the engagement activity planned.

The new Victim Survivor Engagement Network and Victim Survivor Advocate Network has been promoted in the recent LCJB Victim and Witness Subgroup meeting in May, where we have encouraged partners to utilise both networks for as many victim survivors' voices to be heard.

Annual Report Preparation

Our Annual Report for 2024 - 2025 has now been finalised following several months of preparation, where the office worked closely with partners, staff and volunteers to collate information, highlight key achievements and showcase the impact of our work across Dyfed-Powys. We made a conscious decision this year to design a shorter report to ensure the content is accessible and relevant for the public and stakeholders alike.

We have now received the first English draft back from the graphic designer and the Welsh version will follow shortly. We are on track to launch the Annual Report formally at the Royal Welsh Show on 21 July, where it will be shared with partners, the public and stakeholders as part of our ongoing commitment to transparency and accountability.

Chief Constable Recruitment

As part of the ongoing Chief Constable recruitment process, the Police and Crime Commissioner launched a staff survey to gather views on the qualities and

priorities staff wish to see in the new Chief Constable. Alongside the survey, the Commissioner visited several police stations across the Dyfed-Powys area in June 2025 to hold in-person focus groups with officers and staff. These engagement sessions were held at:

- Haverfordwest Police Station, 10 June 2025
- Dafen Police Station, Llanelli, 12 June 2025
- Force Headquarters, Carmarthen, 16 June 2025
- Llandrindod Wells Police Station, 19 June 2025

The survey can be accessed here and will be closing on July 16th.

<https://forms.office.com/e/0ynrAwFNFU?origin=lprLink>

This feedback will help ensure the appointment reflects the views and priorities of Dyfed-Powys Police staff. As of July 3, 265 staff members across the Dyfed-Powys area have completed the survey.

Campaigns Supported & Other Comms activity

Between April and June 2025, the Office of the Police and Crime Commissioner actively supported and promoted a range of national awareness campaigns and local initiatives, in line with the Police and Crime Plan priorities. These included:

- National Stalking Awareness Week (April)

Raised awareness of stalking, highlighted support services for victims and promoted reporting pathways.

- Volunteers' Week (1–7 June)

Celebrated and promoted the OPCC's volunteer schemes, encouraging new members and recognising the valuable contribution of existing volunteers. The OPCC also hosted a Volunteer recognition event on 2 June, awarding a long-standing volunteer with an award of recognition to service.

- World Elder Abuse Awareness Day (15 June)

Worked collaboratively with Dewis Choice to highlight elder abuse within the community and signpost

		accordingly. Shared information to help safeguard older people, signposted specialist services and reinforced the PCC's commitment to protecting vulnerable members of the community. - Pride Month (June) Marked Pride Month by showcasing the OPCC's continued commitment to LGBTQ+ equality and inclusion, including the celebration of Gold Allyship status within the Wales LGBTQ+ Police Network. - Neighbourhood Policing Week of Action (May–June) Highlighted the work of neighbourhood policing teams across the Dyfed-Powys area and promoted community engagement days to strengthen local ties. - Youth Engagement Initiatives (May–June) Promoted activities such as the Youth Open Day and prepared for the launch of the Young People – Shape Our Services survey to gather feedback from 18–25 year olds on local policing services. In supporting these campaigns, we produced bilingual digital content, news articles, social media posts and engagement activities to raise awareness and encourage community involvement.
Respond to community concerns in a timely manner		During this period there was 1 Misconduct Hearing. There was a peak in correspondence relating to "response times" most of which were in relation to lack of responses to investigation updates. 17% of correspondence related to PSD matters which would be in relation to ongoing complaints or a request for a new complaint to be made.
Engage residents in contributing to assurance and scrutiny activity		During this quarter 4 ICV are awaiting their vetting & the scheme welcomed 3 new volunteers. 1 new QAP member received their induction training. The OPCC are continuing with the recruitment drive for all volunteer schemes. Scheme managers are working alongside the OPCC engagement team to produce

		social media material and engage with the communities to educate and promote the schemes. 78% of ICV members are active with 22% on a break 100% of the QAP members are active 100% of the AWS members are active A total of 41 ICV visits were carried out during this quarter. Most frequent concerns raised by the ICV's included repairs, staffing issues and laundry concerns. 22 AWS visits were conducted with 22 dogs being observed. No concerns were raised as a result of these visits.
Provide effective and accessible services for victims and vulnerable people		End of year report sent back to the MoJ. Positive outcome data reported for all services. MoJ confirmed payment approval of grant on 29.05.2025. Draft 2025-26 data template shared for visibility. Victims' Services General Grant Agreement and Formula Grant Addendum for 25/26 returned to the MoJ. 2025-26 will be a one year grant agreement. Future grants for 2026-27 onwards is currently in the planning stage and OPCC will be updated in due course. No complaints received by PCC regarding service providers. Complaints process forms part of annual audit cycle for commissioned services. Note: This is an annual KPI so no further update will be provided following Q1. Core questions regarding how services will be made accessible from a number of perspectives including geographical, physical, language, diversity, equality and ability are contained within the procurement template and form part of the scored submission. We also ensure that these questions are incorporated into tender processes run by partners where we are a joint investor. Providers are now required to undertake annual equality monitoring assessments alongside narrative reporting; this will be in addition to the data required by MOJ. MoJ VCOP compliance metrics framework will not be released until 2026. It has been

		piloted in a small number of policing areas, resulting in the identification of a few issues requiring further consideration. Whilst we await the national framework, work is ongoing at an all-Wales level, through the Criminal Justice Board for Wales, to ensure uniform VCOP compliance monitoring activity through the Local Criminal Justice Boards. Representatives from the OPCC's Policy and Assurance teams are involved in the development of a VCOP Data Collection Template. In the Autumn, criminal justice organisations will be asked to complete and return the VCOP Data Collection Template to their local OPCCs to enable PCCs to monitor VCOP compliance. In addition to this, the OPCC representatives are liaising with DPP on their recently commenced VCOP dip sampling activity. The findings of which will enable the OPCC to identify areas of focus for future OPCC scrutiny. An update on the national victim survey is awaited.
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17j) Hold Chief Constable to account for the exercise of the functions of the office of Chief Constable and those under his direction and control

Action Required	RAG	Quarter 1 Progress Update
As detailed in 17c	N/A	N/A

17k) Publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and CC

Action Required	RAG	Quarter 1 Progress Update
Publish information in accordance with the Elected Local Bodies Order		The website continues to be utilised to its capabilities and where improvements are identified they are considered and actioned where appropriate.
Publish information in an accessible and easy to reach format		The website is monitored internally on a regular basis to ensure that the information available is accessible to all. There have been no suggestions since the change of Government that there will be any specific monitoring of Police and Crime Commissioner

		websites to ensure compliance. There are a few elements requiring attention to ensure the website is fully compliant.
Publish information in accordance with the Welsh Language Standards		All published information is routinely translated as business as usual prior to anything being published, ensuring that at all times both English and Welsh are treated the same.
Proactively promote and raise awareness of Commissioned Services		This is an annual KPI. Just one update to note that the 2024/25 individual service performance and overview documents are almost complete. Few tweaks required and details have been shared with Engagement Team for amendment. PCC Engagement team are linked into the press teams within all commissioned services and have established a working group to jointly share social media and press articles. Press articles include: Paladin for stalking awareness week CED and Pobl are mentioned CED and mentions RAY Ceredigion Elder abuse day and Dewis Choice Amazon grab bags and Gal i Dodi All contracts contain standard requirement for promotion of services. Service implementation meetings include a focus on communications plans during implementation and at commencement of service in liaison with OPCC and Force comms where appropriate. Commissioned services are required to acknowledge PCC /MOJ funding source in all publicity and materials. Providers are required to undertake equality assessments and provide evidence of awareness raising activity amongst all communities. This will help us to inform any specific areas of focus required for future service plans.

17l) Comply with all reasonable formal requests from the Panel to attend their meetings

Action Required	RAG	Quarter 1 Progress Update
Quarterly attendance at Police and Crime Panel meetings		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief Executive and Panel's key officer to ensure members received relevant and timely information.
Provision of documentation to Police and Crime Panel as per their requests		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief Executive and Panel's key officer to ensure members receive relevant and timely information. A Forward Work Programme for 2025/26 has been agreed.
Regular liaison between OPCC and PCP in support of discharging statutory duties		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief Executive and Panel's principal officer to ensure members receive relevant and timely information.

17m) Prepare and issue an annual report

Action Required	RAG	Quarter 1 Progress Update
Prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan		A draft of the 2024/2025 Annual report will be presented to the Panel in the July meeting for consideration.

17n) Monitor all complaints made against officers and staff, whilst having responsibility for complaints against the CC

Action Required	RAG	Quarter 1 Progress Update
Handling of complaints against the Chief Constable		During this period 2 complaints were received against the Chief Constable. The complaints did not meet the threshold to be referred to the IOPC.
Ensure systems and processes are in place in readiness for the PCC's increased roles in complaints as outlined in Police and Crime Act 2017		During this period 9 new reviews were received. 1 of the reviews were upheld with recommendations provided to the Force which were accepted. 8 reviews were not upheld however oversight was identified in relation to timeliness of the complaint being handled and occasions where 28 days updates were not being provided, and learning provided for 1 case where it was deemed that the outcome would not have changed. Further assurance was also sought for one case relating to Domestic abuse. This was added to the OPCC Assurance workplan for monitoring.

18) PCC must not fetter the operational independence of the police force

Action Required	RAG	Quarter 1 Progress Update
Development and annual review of Corporate Governance Framework		A revised Corporate Governance Framework has been developed and published.

19) Access to information, officers and staff

Action Required	RAG	Quarter 1 Progress Update
Handling of information in accordance with Data Protection legislation		As a corporation sole the OPCC are subject to and responsible for Freedom of Information (FOI) requests. There were 8 FOI requests during the period and the OPCC held information for 5 of them. The requests were in relation to the availability of PACE Codes of Practice, DPP Performance, Police Misconduct Investigations, Domestic Abuse Risk assessments and Roads Policing. All requests were responded to within the legislative timescales.

		During the period there were 2 Subject Access Requests (SAR) received by the Office. The OPCC did not hold the information to any of the requests and the sender was advised to contact the Force.
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20a) Delivery of community safety and crime reduction

Action Required	RAG	Quarter 1 Progress Update
Development and implementation of a Governance Framework for Commissioning and Partnerships		Note: This is an annual KPI so there is little update since last report. Commissioning strategy in place which replaces previous documents. Available on new PCC website. Strategy currently under review for Term 4. The scrutiny of commissioned services and recipients of Commissioner's funding is incorporated within the overall OPCC governance structure. First select committee currently progressing well. Input has been shared in relation to repeat referrals into the offender diversionary scheme (for all ages as unable to extract out data for just young people). Actions are being taken away from meetings and planned discussions have been arranged with commissioned services for Q1 contract review. Commissioned service performance and highlight reporting now incorporated as agenda item in new Strategic Performance Board. Consideration of using Microsoft forms to capture performance data from providers moving forward. Contracts register in place and reviewed for Term 4, alongside evaluation and audit plan for future of all commissioned services. Regular meetings between Director of Commissioning & Partnerships and Head of Procurement. Four procurement exercises concluded. All partnership contracts, including CSP managers, were invited to consultation events in September 2024. Partners were invited to a launch event in February 2025 with workshops to agree multi-agency projects contributing to all strategies. All partners

		have had ongoing opportunity to feed into the planning and drafting process. Policy team undertook wide review of partner strategic plans during early stages of plan development. All contracts are aligned to PCP priorities. Previous review of apportionment of budget vs demand on DPP to be revisited in 25/26. Assurance team are working with Commissioning and Partnerships Support officer to review sexual violence services. This includes review of impact of service using cost of crime comparison. This will provide a framework for measuring other services. This piece of work has been delayed and awaiting further review by EBP Coordinator and Head of Assurance. LCJB priorities and delivery plan aligned to the Criminal Justice in Wales priorities 2024-2025 alongside national work on VCOP, domestic abuse attrition etc. LCJB members were invited to a launch event in February 2025 with a specific workshop focus on the future delivery plan 2025/2026 delivery plan now in draft, with further conversations with partners scheduled to ensure the inclusion of any appropriate cross-organisational strategic policies.
Commissioning of services in support of community safety and crime reduction		There is a 12-month extension of funding for the Formula Based local commissioning of victims support services via PCCs ('the Core victims fund'): amount of £582,885.32 to commission local victim support services. The funding of £803,326.36 to commission Local DA and SV victim support services has also been extended. This amount is committed for the financial period from 1 April 2025 to 31 March 2026. MOJ victims grant is match funded by PCC core funding. Total grant for 25/26 is £1,386,211 of a total £2.92m commissioning budget. Therefore the PCC provides approximately 52% of funding for services. This is noted in MOJ returns where match funding is reported to Ministers. April meeting with CSP managers included Home Office requirements for town centre safety planning for the summer, with

multi agency planning and reporting via the OPCC. CSPs have bid to and received Hotspot Activity Funding and will work with DPP and the OPCC to deliver and monitor this activity. Also included discussions on the Serious Violence Duty interventions and funding, prevention work linked to the schools liaison programme and devolution discussions leading from the police reform white paper. OPCC are scrutinising problem oriented policing shared partnership plans with the first panel considering a plan for Llanelli.

April meeting with YOPS managers included an update from the Youth Justice Board covering the priority areas for the workstream developing consistency in out of court resolutions across Wales. These are a review of bureau restorative approach across Wales, operational policing practice and consistency relating to terminology and language. Also discussed policing representation on management boards for youth offending teams, the behavioural summit planned for May and the prevention review being undertaken by DPP with partners.

Note: This is an annual KPI so future updates will remain in line with Q1.

MOJ grant T&Cs are met with compliance recorded and endorsed by CFO for grant returns. Grant agreements and contracts with providers ensure that appropriate T&Cs are met. Audit schedule includes checks on compliance.

Draft report produced by Chief Inspector, awaiting internal feedback. Policy team contacting Devon & Cornwall and Essex OPCCs to review their RJ provision and funding plans. Report will be presented to September LCJB for next steps.

All partnership contacts, including CSP managers, were invited to consultation events in September 2024. Partners were invited to launch event 13th February with workshops to agree multi-agency projects contributing to all strategies. All partners have had ongoing opportunity to feed into the

planning and drafting process. Policy team undertook wide review of partner strategic plans during early stages of plan development.

20b) Community Safety Partnerships

Action Required	RAG	Quarter 1 Progress Update
N/A in Wales	N/A	N/A

20c) Crime and disorder reduction grants

Action Required	RAG	Quarter 1 Progress Update
Development and implementation of a framework for the provision of crime and disorder grants		Funding application form and scoring matrix updated to encourage applicants to seek matching funding. Applicants will attract higher scores if they are able to demonstrate that they have secured match funding and/or are demonstrating that this is being explored. Application form also encourages applicants to seek support from other Statutory bodies where their activities better align with their responsibilities. Due diligence questionnaire also embedded into the application form for completion by applicants who have requested over £5,000 of funding.
Provision of crime and disorder reduction grants within 2024/2025		During quarter 1, 10 new funding and/or donation applications have been approved with a requested value of £229,700.00. There are also 8 activities that were agreed in previous years and will continue throughout 2025/26. The value of this funding is: £220,847.49 3 new applications have been received and will be scored in early Q2 before recommending action to the Commissioner. 21 funding enquiries have been received during Quarter 1, some are being progressed and we are

		awaiting funding applications. Those that are not eligible for PCC grant have been informed and advice provided on other grant funding sources to support with their activities.
Evaluation of crime and disorder reduction grants to determine social return on investment		Activity commenced in Q1 to consider improvements in capturing and presenting monitoring and evaluation data from grant recipients. Whilst this is a mandated feature of all OPCC grant contracts, the information is not received in a consistent way. Consideration of utilising Microsoft forms to capture data requirements in a consistent format is being explored. Advice and guidance is also being sought from an experience Analyst on how best to capture to capture this information and present in an easy-read format for reporting purposes.

20d) Collaboration agreements

Action Required	RAG	Quarter 1 Progress Update
As detailed in 17h	N/A	N/A

20e) Wider responsibility for the enhancement of the delivery of criminal justice in their area

Action Required	RAG	Quarter 1 Progress Update
Monitor the performance of all commissioned services, ensuring they are fit for purpose and provide value for money		Q4 contract review meetings held, and annual desktop audit report completed. Few outstanding actions required from commissioned services, i.e. end of year financial statement. These are being finalised within the services and will be shared when completed. Annual audit includes review of timeliness and positive progress against KPIs. Reports received on time for Q4.

	PCC has a planned visit with Calan/Dal I Godi on the PCC 4th September 2025. Commissioning are working with Engagement to ensure there are planned visits scheduled with the PCC. The scrutiny of commissioned services and recipients of Commissioner's funding is incorporated within the overall OPCC governance structure. First select committee currently progressing well. Input has been shared in relation to ODS repeat referrals (for all ages as unable to extract out data for just young people). Actions are being taken away from meetings and planned discussions have been arranged with commissioned services for Q1 contract review. Commissioned service performance and highlight reporting now incorporated as agenda item in new Strategic Performance Board. Consideration of using Microsoft forms to capture data moving forward.
PCC's contribution to the All Wales Criminal Justice agenda	Key highlights include the publication of the 2024-2025 summary for Dyfed-Powys LCJB. This will feed into the Criminal Justice Board for Wales annual report which is due for publication in July. Charge rates for sexual offences in Dyfed-Powys are at their highest rate in some time, this is linked to early investigative advice and is at present the highest in Wales for charge rates and convictions. Evaluation of the rape investigation team in Carmarthen is underway with a view to rolling out across the Force area if results evidence a positive impact. Members agreed that Anti Racism will continue to be an overarching priority for the Board moving forward which ties in with an All- Wales commitment.

PCC's national portfolio responsibilities

The National portfolios have been reviewed and the Commissioner sits on the following Boards:

- All Wales Criminal Justice Board
- Policing in Wales (Chair)
- National Police Air Service Board
- Safer Communities Programme Board
- Single Unified Safeguarding Board with Welsh Government
- National Rural Crime Network
- Chair of Mid and West Wales Living Wage Steering Group

Specific lead areas have been agreed between the 4 Police and Crime Commissioners in Wales. PCC Llywelyn will lead on the following portfolios:

- Performance, Data and Academic Research
- Children and Young People (including Youth Justice)
- Communities and Partnerships (including Neighbourhood Policing and PCSO's)
- Workforce Issues and Ethical Standards
- Operational Oversight (Collaboration Board, Roads Policing, NPAS and JFU Platinum)
- Finance, Budgets and Procurement